



INSULATION SOLUTIONS CONTRACTING, INC.  
SPECIALIZING IN SPANDREL & SAFING INSULATION

Designs By Flora

2050 N. Stemmons Fry #7519

Dallas, Texas 75207

I am writing this letter to express my appreciation for the years I have been a customer of "Designs By Flora". Every customer's dream is to walk in a store and experience the following: - Immediately get acknowledged with a smile and offer to help- Someone who remembers you - Gives you their undivided attention--Remembers your taste- Takes time to show you things you might like - Listens to your wish list – Makes you feel like a VIP even if you are just looking!

You have done my daughter's, nieces and many friends' wedding ring sets. These were all personally designed to their taste and turned out beautiful! Your expertise in design is above many other jewelers. My greatest surprise was the anniversary bands for our 26<sup>th</sup> anniversary you helped my husband design and choose (something you knew I would like and they were beautiful.)

The service we receive in this store surpasses others I have been to and will continue to shop here in the future. Don't forget Christmas is around the corner and my husband should be coming in soon. I know that you will have him surprise me with something just to my liking.

Thanking you again,

A handwritten signature in cursive script that reads "Penny Wiggs".

Penny Wiggs